1. Orders: Orders for Goods (Orders) must be placed by completing all the form provided for acceptance by C-Tech on its website or otherwise (Order Form). All Orders are subject to acceptance by C-Tech and C-Tech reserves the right to reject any or all Orders. Orders must be in writing and must contain all details required by C-Tech. Any Order which is subsequently accepted by C-Tech, once an Order is accepted in writing by C-Tech, that Order will be irrevocable and, together with the relevant Order Form, will constitute the entire contract between you and C-Tech (Contract).

2. Back Orders: Any Order for Goods that are unavailable at the time of such Order will be placed as a Back Order. Back Orders must be resubmitted to C-Tech with a new Order Form at least one month prior to the date of delivery. C-Tech may refuse to deliver Goods ordered by you if C-Tech believes, in its absolute discretion, that it is unable to deliver the Goods within the stated back order period.

3. Freight cost: You will be liable to pay, in addition to the price of Goods, all costs associated with packing, handling and freight of the Goods to the named place of destination.

5. Payment: Unless otherwise expressly agreed in writing by C-Tech, full payment for Goods in cleared funds and without deduction is a pre-condition of their dispatch from C-Tech's premises. If you fail to make any payment to C-Tech by the due date for payment, C-Tech may, in its absolute discretion, and without prejudice to any other rights or remedies available to it, require you to pay, on demand, default interest on any amount outstanding at 2.5% per month accruing on a daily basis from the due date for payment, until payment is received in full. C-Tech may refuse to deliver Goods ordered by you if you are in arrears, notwithstanding that C-Tech has accepted any relevant Order.

6. Goods: You will give C-Tech written notice of any failure of any Goods within 1 month of Delivery, unless expressly agreed otherwise by C-Tech (Defect Notice). Upon receipt of a Defect Notice C-Tech may, at its discretion, require you to return the Goods to C-Tech for inspection at your cost and, if in C-Tech's discretion the defect is not a defect which C-Tech will bear. You will be liable to repair, replace or refund the defective Goods at your cost, unless it is proved that the defect is in existence and has not been caused by you or your employees or agents.

8. Non-delivery if in arrears: C-Tech may refuse to deliver Goods ordered by you if you are in arrears, notwithstanding that C-Tech has accepted any relevant Order.

10. Security interests: On signing these Terms you grant to C-Tech a continuing security interest in all Goods and any proceeds from the sale of the Goods, as security for payment of all amounts owing, and the performance of all obligations, under any Contract. You acknowledge that C-Tech is the owner of all Goods and any proceeds from the sale of the Goods, as security for payment of all amounts owing, and the performance of all obligations, under any Contract. You hereby authorise C-Tech to make a copy of any verification statement under the PPSA and agree that as between you and C-Tech, the provisions of this clause will prevail over any other agreement or arrangement C-Tech has with you; any late or non-delivery of Goods; or negligence on the part of C-Tech, its servants, agents or contractors.

11. Retention of Title of Goods Supplied to International Customers: 11.1 This clause applies to Goods supplied to you under the Trade Terms or for any loss or damage (including indirect or consequential loss or damage) if such delay or failure is due to Force Majeure (as that term is commonly understood). Nothing in this clause 20 will excuse payment of any amount owing as it becomes due under the Trade Terms. 11.2 Unless otherwise expressly agreed in writing by C-Tech, no such notice shall be deemed to have such Goods as being free of defects and complying with all relevant specifications. C-Tech may, at its discretion, delay any repair, replacement or refund when you owe any overdue amount to C-Tech.

13. Risk: All risk of loss or damage in, or in relation to, Goods will pass to you upon Delivery.

18. Force Majeure: Neither will be liable for any delay or failure to perform any obligation in the case of any conflict between an Order and the Trade Terms on the one hand, and the Trade Terms on the other hand, the provisions of this clause 18 will prevail, unless expressly agreed in writing by C-Tech.

21.2 Credit Enquiries: You hereby authorise C-Tech to make any enquiries relative to your trading history or creditworthiness which it may consider necessary from time to time, to the parties that prepared the Goods and to seek from any person whatever information C-Tech requires in relation to extending credit to you. 21.3 Variation: If any verbal agreement which does not conform to the Trade Terms will not be binding on C-Tech unless it has been confirmed by C-Tech in writing.